

PONDEROSA PET RESORT – TERMS OF SERVICE

Ponderosa Pet Resort herein referred to as PPR reserves the right to immediately change your pet's type of boarding / daycare if we believe it is necessary to protect the health and well being of your pet, other pets, or a staff member.

Although it is not required to have your pet spayed or neutered, it is HIGHLY encouraged. If your pet begins to display any improper behavior due to being intact, PPR reserves the right to isolate your pet. Any female in heat WILL NOT BE ALLOWED to board during this time.

All animals must be on a flea/tick preventative upon entering the facility. If your pet is found to have fleas, he/she will be treated at your expense. The expense for this will be \$15.

There is a \$4 per day charge for your pet to be fed "in-house" food. We highly encourage you to bring food that your pet is currently on. This will prevent a change in diet and the possible upset stomach and digestive system fallout that is common when switching foods.

Pet owner understands the risks involved with communal boarding of dogs. Our boarding, daycare and grooming dogs play in the yard and inside with other dogs. Although we will offer reasonable care, the unpredictable nature of dogs can sometimes lead to injuries.

Pet owner understands that Ponderosa Pet Resort's liability, of any circumstance related to the dog, will not exceed the current value of a pet of the same breed as the one in our care. PPR will do everything possible to ensure a safe environment for your pet while staying with us.

Should your pet require medical attention, you will be notified and the pet will be treated at your discretion. If an emergency should arrive, then we will take immediate steps to have your pet treated. By leaving your pet here, you authorize Ponderosa Pet Resort to admit your pet on your behalf to a Vet chosen by PPR Staff. All expenses related to your pet will be the responsibility of the owner.

Boarding charges are incurred on a per night basis. Your pet must be picked up by 12 Noon on the day of departure. If after 12 Noon, but before 6:30 PM you will be charged for one day of daycare.

By leaving your pet with Ponderosa Pet Resort:

- 1) You indicate your agreement with all of the terms stated herein.*
- 2) You acknowledge the risks of communal boarding. Dogs playing together in playgroups can sometimes result in injuries or spreading of such illnesses as Kennel Cough.*
- 3) You authorize Ponderosa Pet Resort to obtain medical and vaccination records for your pet from the Veterinarian listed and you hereby authorize your Vet to provide these records to PPR.*
- 4) You release, indemnify and hold Ponderosa Pet Resort harmless from any and all manner of damages, claims, losses, liabilities, costs or expenses, causes of action or suits, whatsoever in law or equity (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by PPR, except which may arise from the sole gross negligence or intentional and willful misconduct of PPR, including, without limitation: (1) any inaccuracy in any statement made by yourself or information provided by you to PPR (2) your dog, including but not limited to destruction of property, dog bites and transmission of disease, and (3) any action by yourself which is in breach of the terms and conditions of this agreement.*
- 5) This agreement covers the current relationship between PPR and yourself. Each time you bring your pet to PPR, you affirm the terms of the agreement and the truthfulness and accuracy of all statements you make in the agreement.*

Should you have any questions about this agreement, please speak with our Staff